

## Outcomes and Interventions

The work of the multi-disciplinary Project Guardianship team creates many positive outcomes in the lives of the clients under our care by providing many and varied types of services and interventions

Outcome: Personal Safety	Outcome: Financial Safety	Outcome: Healthy Living / Aging
<p><b>Services/Interventions:</b></p> <ul style="list-style-type: none"> <li>• Monthly case manager visits</li> <li>• Arrange transportation</li> <li>• Install safe navigation aids (ramps and safety bars)</li> <li>• Coordinate homecare and healthcare (nurse and doctor visits, medication, medical equipment, food/nutrition)</li> <li>• Purchase food, toiletries, supplies, clothing</li> <li>• Exterminations, deep cleanings, hoarding clean-outs, and repairs</li> <li>• Advocate for renters – landlord/tenant issues, address violations, pay back rent</li> <li>• Homelessness / eviction prevention</li> <li>• Ensure home appliances and furniture in good working condition: bed, mattress, heating, boilers, kitchen equipment, fans, air conditioning, etc.</li> <li>• Prevent and eliminate emotional / physical / sexual abuse</li> <li>• Seek orders of protection and temporary restraining orders</li> <li>• Emergency moves to safer environment</li> <li>• Arrange for home / cellphone / internet access</li> </ul>	<p><b>Services/Interventions:</b></p> <ul style="list-style-type: none"> <li>• Reconcile bank statements</li> <li>• Pay bills and prepare budgets for daily living and monthly expenses</li> <li>• Arrange and deliver personal allowance</li> <li>• Marshal and safeguard assets, income and investments</li> <li>• Secure all benefits / entitlements</li> <li>• Negotiate major debts</li> <li>• File personal and/or property taxes, pay tax liens</li> <li>• Prevent and investigate financial exploitation and fraud</li> <li>• Reverse mortgage strategies</li> <li>• Protect personal property</li> <li>• Medicaid planning</li> <li>• Establish special needs trusts (SNTs)</li> <li>• File motions to obtain property powers, if necessary</li> </ul> <p><b>For Property-Owning Clients:</b></p> <hr/> <ul style="list-style-type: none"> <li>• Property maintenance, major repairs</li> <li>• Purchase property insurance</li> <li>• Act as landlord (single / multiple dwellings) - manage rental units, tenants, collect arrears</li> <li>• Evict tenants / remove squatters</li> <li>• Pay utilities and property taxes</li> <li>• Oversee property sales</li> <li>• Avoid foreclosure</li> <li>• Analyze reverse mortgage liens (red-flags of elder fraud)</li> </ul>	<p><b>Services/Interventions:</b></p> <ul style="list-style-type: none"> <li>• Oversee homecare and medical care, manage medication</li> <li>• Make major medical decisions and prevent painful and unnecessary procedures and surgeries</li> <li>• Nutritional planning</li> <li>• Secure all public benefits and entitlements</li> <li>• Medicare/Medicaid enrollment</li> <li>• Encourage and arrange for substance abuse and mental health therapy and counseling</li> <li>• Advocate for physical, occupational and speech therapy</li> <li>• Encourage socialization and participation in community day programs and senior centers</li> <li>• Ensure adequate care is provided in nursing homes and institutions</li> <li>• Motion to expand guardian of person powers, if necessary</li> </ul>

*Please See Reverse Side for More Outcomes*

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Outcome: Autonomy	Outcome: Least Restrictive Setting	Outcome: Dying with Dignity
<p><b>Services/Interventions:</b></p> <ul style="list-style-type: none"> <li>• Secure access to appropriate housing (apartment, home or assisted living)</li> <li>• Maximize income and benefits</li> <li>• Coordinate client control of finances and choice of health care providers when appropriate</li> <li>• Petition for reduction of guardianship powers, if appropriate</li> <li>• Employment readiness and preparation: coordinate life skills and vocational training</li> <li>• Reduce isolation (home care, day programs, senior centers, social programs, family and friends)</li> <li>• Arrange for home / cellphone / internet access</li> <li>• Manage pet ownership and adequate care</li> <li>• Coordinate travel / vacations / day trips</li> <li>• Identify client’s unique needs and preferences, and provide when possible</li> <li>• Seek language-appropriate services providers (home health aides, doctors, senior centers)</li> </ul>	<p><b>Services/Interventions:</b></p> <ul style="list-style-type: none"> <li>• Discharge planning from nursing homes and hospitals to homes, apartments and assisted living facilities</li> <li>• Maintain financial security, budgets, bill-paying, housing and benefits to support client preference for living arrangements</li> <li>• Secure and coordinate homecare and medical care</li> <li>• Analyze Reverse Mortgage options to keep client in their home</li> <li>• Negotiate and pay household debt (Con Edison, etc.)</li> <li>• Maximize opportunities for socialization in the community</li> <li>• Explore language-appropriate facilities and services, as per language and cultural background</li> <li>• Seek services to keep client in least restrictive setting (e.g. Meals-On-Wheels)</li> <li>• Petition for Fair Hearings to address benefit approvals/denials: Medicaid, homecare, SNAP, Section 8 housing, SCRIE/DRIE</li> </ul>	<p><b>Services/Interventions:</b></p> <ul style="list-style-type: none"> <li>• Discuss advance directives and client wishes for medical treatments, end-of-life care and funeral plans in advance</li> <li>• Arrange for pre-paid funeral and burial in line with cultural and religious values</li> <li>• Oversee and manage client’s medical conditions and treatment – at home, and in nursing homes and hospitals</li> <li>• 24/7 TGP emergency phone line and client record access</li> <li>• Arrange for hospice care in home or facility</li> <li>• Review end-of-life wishes with family or friends, if necessary</li> <li>• Make end-of-life decisions for the seriously ill (per the Family Health Care Decisions Act / FHCDCA)</li> <li>• Facilitate communication among various medical and ethical care providers for end-of-life care</li> <li>• For the deceased - family notification, funeral and burial plans, religious observance</li> <li>• Locate and execute last will and testament</li> <li>• Obtain death certificate</li> <li>• Arrange for funeral clothes when required</li> </ul>